

# SURGERY INFORMATION PACKET



**391 Southcrest Circle, Suite 100**

**Southaven, MS 38671**

**662-349-0910**

**All Patients will need to complete their Medical History Information through their Patient Engagement link.**



You will receive a link to register by text message  
and/or email provided.

If you do not receive registration link 5-7 days before surgery,  
Contact Preop Nurse at 662-349-0910 for assistance.

## What to Expect Prior to Surgery Day:

**Business Office** will call you **1 week** prior to surgery.

We will verify your insurance benefits & contact you about your financial responsibility.

Deductible & Co-Insurance will be collected on Surgery Day.

The Center accepts Cash, Credit Card, Cashier's Check, & Care Credit.

Payment Plans may be available. We will make every effort to work with you.

For Details on Care Credit- Visit [www.carecredit.com](http://www.carecredit.com)

**Preop Nurse** will call you **1 week** prior to surgery to review:

- Medical History survey registration (HST Patient Engagement)
- Pre-surgery instructions
- Arrival time – Please follow the arrival time given to you by our staff. Automated text may be sent by the surgeon's office, disregard these notices & arrive as scheduled by Desoto Surgery Center.

Please complete online registration prior to this phone call.

If unable to complete online registration, please be prepared to provide medical history including medications during this phone call.

Notify Preop Nurse **IMMEDIATELY** if the following applies to you:

- Allergy/ Sensitivity to **LATEX**.
- May possibly be **PREGNANT**.
- Have any **SPECIAL NEEDS**.
- Take any **DIET PILLS/INJECTIONS-** (Prescription or Over-the-Counter).

**If you do not receive a call from us prior to surgery,  
please call 662-349-0910 between 7am- 2pm.**

### **Important Instructions for Surgery Day:**

Please arrange for a responsible adult to remain at the surgery center the entire time you are at Desoto Surgery Center.

- **DO NOT EAT ANYTHING** after midnight the night before surgery. DO NOT have ***gum, candy, and smokeless tobacco(dip/chew)***.
- After Midnight, you may have ***water, sprite, or apple juice*** until **5AM**.
- After **5AM**, do not drink anything else *unless instructed otherwise*.
- The Nurse will instruct you on which medications to take with small sip of **water**.
- Remove all Piercings. Leave all jewelry & valuables at home.
- Bring Insurance cards, photo ID, and your financial responsibility.
- **DO NOT** wear eye makeup if you are having eye surgery.

### ***Additional Instructions for Children:***

- After Midnight, your child may have ***water, sprite, or apple juice*** until **5AM**.  
**INFANTS**- No breast milk, formula, or cow's milk after MIDNIGHT.
- If child uses a bottle or sippy cup, please bring it for use in recovery.
- Your child may bring a favorite blanket or toy with them during surgery.
- While under anesthesia, loss of bladder control can occur. Please bring extra diapers and/or a change of clothes just in case.

## After Surgery:

Verbal & written instructions will be given to you and your responsible party regarding your home care.

A nurse will call the following business day to check on your progress & answer any questions.

If you have any **questions or concerns** (*excessive pain, nausea/vomiting, bleeding, signs of infection*) after your surgery, Call your Surgeon.

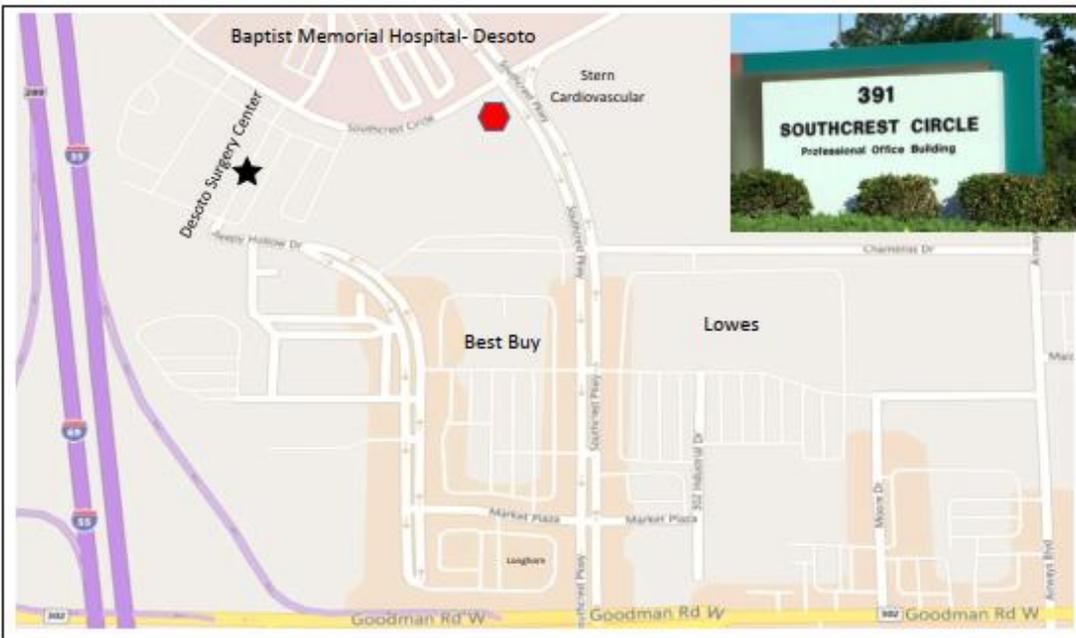
**Thank you for allowing us to take care of you!**

Your experience is very important to us!

You will receive an email from [Surveys@pressganeysurveys.com](mailto:Surveys@pressganeysurveys.com).

Please complete as soon as possible.

We hope you will be overall extremely satisfied and will recommend us to your friends!



★ 391 Southcrest Circle, Suite 100

The building is on the left, across from Baptist Desoto Hospital / Helicopter Pad.

Enter the Sliding doors & the Center located on 1<sup>st</sup> floor, left side past elevators, Suite 100.